



alarm maintenance

Specialists in securing your home and business

A safe and trusted pair of hands

In today's increasingly challenging domestic and commercial environments, you can be forgiven for wanting to ensure that your home, business and assets are well protected.

At Alarm Maintenance, we specialise in fitting and maintaining security and fire alarm solutions, CCTV, door entry and access control systems for individual clients and small- to medium-sized enterprises within a 25 mile radius of Cambridge.

Solutions tailored to your situation

Comprising a small team with over 30 years' experience, you can be assured of service and solutions personalised to your particular situation. As we don't believe in sales people, but in experienced engineers capable of specifying and installing your system, you can also be confident that we'll be honest in our assessment of your situation; will only recommend something that you genuinely need; and that we'll take a consultative approach to working with you so that you are completely confident in our advice and feel comfortable calling on us at any time.

No-obligation site assessment

At Alarm Maintenance, we pride ourselves on building strong relationships, something borne out by the longstanding clients we enjoy in both the commercial and domestic arenas. We sincerely hope that we can look forward to welcoming you too and invite you to take advantage of our no-obligation site assessment, to find out how we can help you secure your most valuable assets.

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A solution for every situation

Domestic solutions

Every alarm system we install is designed for individual client sites, with the specification based on a no-obligation site survey at which we assess your requirements. We'll specify your solution from a range of high quality products chosen by us for their reliability and value for money.

Our highly tailored solutions are designed to meet current relevant British or European standards in line with insurance company requirements.

A consultative approach

At the time of the site visit, we'll discuss with you the positioning of key items, such as end stations and key pads and, given that most systems are hardwired for reliability, it is a point of pride for us that we make the wiring as unobtrusive as possible.

Detailed no-obligation quote

Following our site visit, you'll receive a detailed specification and quotation, and once the quote is accepted, an installation date will be agreed with you.

Just a phone call away

With aftercare as important to us as your installation, if you have the slightest issue or question about your system, you can be sure that we are always simply a phone call away.

And, in the event that you do have to call us out for an emergency, we aim to be with you within one hour, day or night.



Commercial solutions

Quality equipment and installation to insurance standards

Our commercial solutions comprise the highest quality equipment backed by a 24x7 capability to respond to any call out. Designed specifically for your company and your site, they are based on a detailed site survey, and meet current relevant British or European standards in line with insurance company requirements.

Solutions tailored to your site

Our commitment to providing a no-obligation quote enables you to fully appreciate our recommendations and the cost implications of any solution proposed, and allows you to make an informed decision about our offer.

Keyholder and Police response

As part of our solutions, we provide monitoring with keyholder response or monitoring with police response. All alarms may be Remote signalled, using a simple speech dialler that directly calls key holders, or alarm signals that are directed via our nominated receiving centre, the Alarm Receiving Centre. From the Alarm Receiving Centre, the signals are passed to keyholders, Police or the Fire Brigade, as appropriate.



Key features

We provide a **24 hour call out service** to all our customers and, whenever possible, to any other system that is experiencing problems.

Intruder alarms

- All systems are individually designed to suit your premises and needs.
- Can be wired, wireless or a combination of both.
- Pet tolerant detection devices are also available.
- Systems may be monitored for key holders, Police or a nominated guarding company response.

Fire alarms

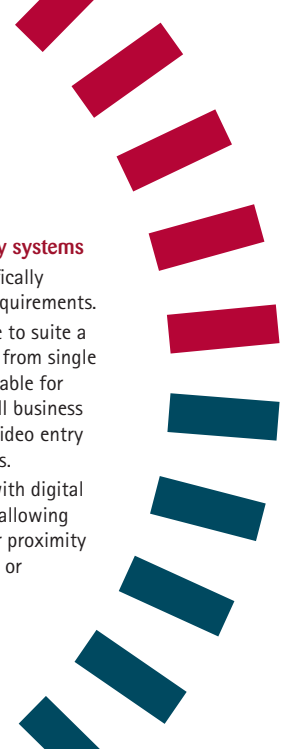
- Comprise a main conventional or addressable hardwired control panel – depending on your premises size.
- Equipment sourced from a vast range of manufacturers, providing the widest possible choice.
- All systems designed, installed and maintained in accordance with British Standards.

CCTV

- Available to domestic and commercial clients.
- Range from a single camera/monitor unit to multi-plexed, multi-camera systems and IP cameras
- Incorporate latest digital video recording systems for high quality image playback.
- Captured incidents downloadable to CD for replay on any PC.
- High quality colour image during daylight and monochrome in poor light.
- Infrared lighting used for pitch darkness
- Offers remote viewing of recording systems.
- Cameras controlled via the internet or LAN.

Access control and door entry systems

- All access systems are specifically designed to your personal requirements.
- Offer a comprehensive range to suite a wide variety of applications, from single door auto entry systems suitable for domestic dwellings and small business use to multiway audio and video entry systems for apartment blocks.
- Systems may be combined with digital or proximity access control, allowing authorised access by code or proximity token and can be networked or controlled via PC.





Maintaining your systems

We don't tie you into a maintenance contract, as we believe our quality of service and competitive prices should be the reason you stay with us. So, whether your intruder or fire alarm solution was purchased from Alarm Maintenance or another company, we offer servicing on an annual, six-monthly or quarterly basis as required by the relevant standard. Police response alarms are maintained on a six-monthly basis.

We are an approved installer and maintainer of intruder alarms as inspected and approved by the Security Systems and Alarms Inspection Board [SSAIB].



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